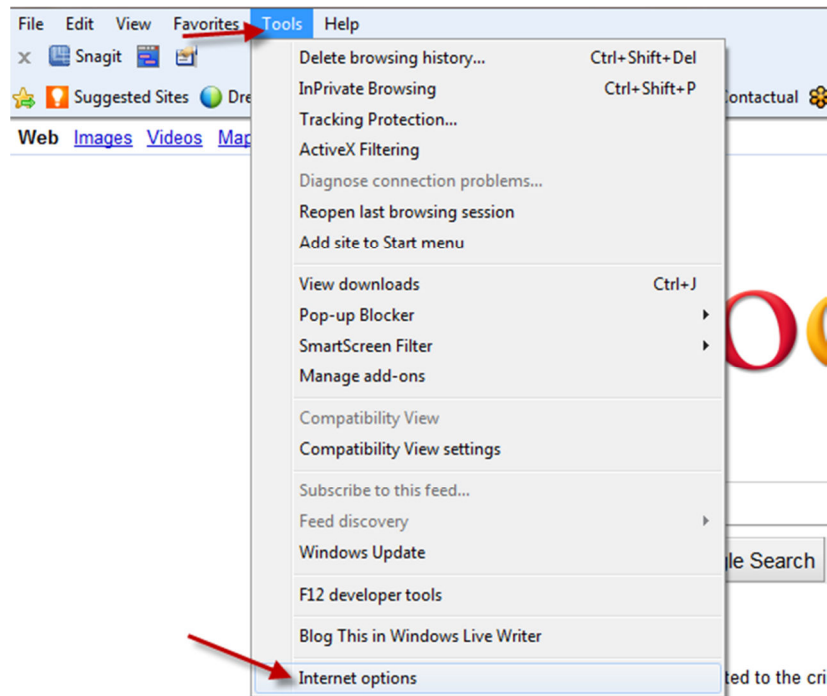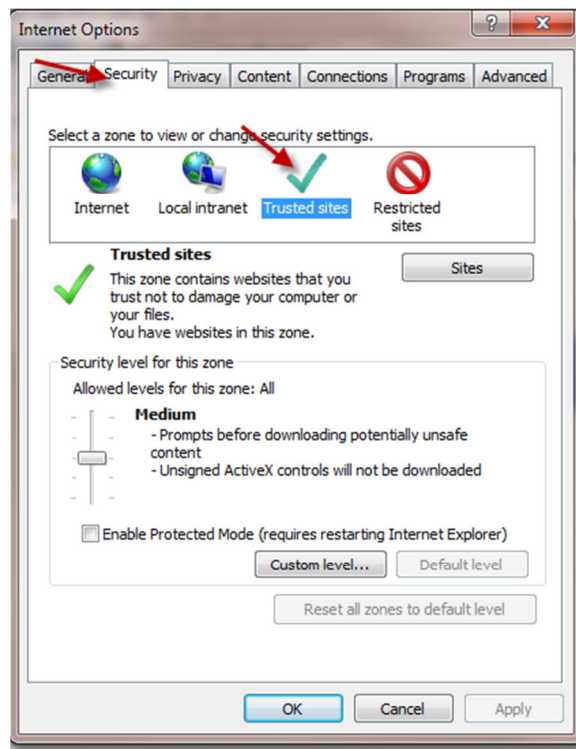# Workaround for the IE Document Issue

This document provides step by step instructions on how to resolve the Internet Explorer document issue where you save a document to your desktop but can't see it due to User Account Management restrictions.
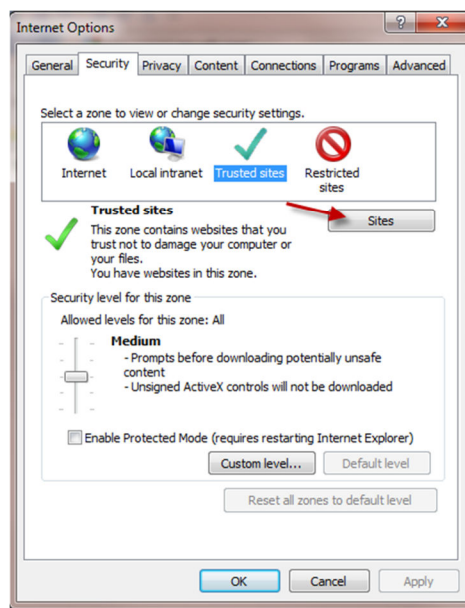
1. Open an Internet Explorer browser
2. Click on the Tools menu at the top of the screen and then select Internet Options from the menu

3. Next, once the Internet Options dialog appears, click on the Security Tab and then click on the green check mark titled Trusted Sites

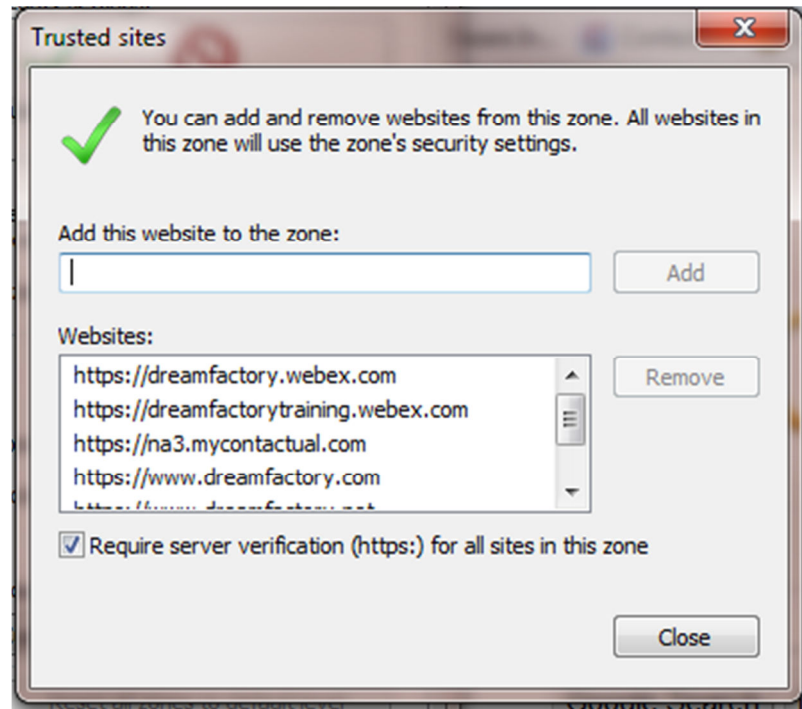4. Next, click on the Site button to the right of the Trusted Sites

5. Once the Trusted sites dialog appears, add the following URL's to the Trusted Sites list: (Note: the reference to Salesforce is based on the version of Salesforce you are using which can be found in the URL bar at the top of the Salesforce screen.
https://dreamfactory.com
https://dreamfactory.net
https://na(?).salesforce.com

6. Once you have added these trusted sites, then export the document again and save it to your desktop

7. Then attempt to launch the document from your desktop.