

The DreamTeam Triggers package is a free add-on to DreamTeam Enterprise, enabling automatic notification of project activity via native salesforce Trigger and Chatter communication channels.

#### DreamTeam events and notification actions:

Trigger Event	Trigger Action Chatter post to user feed and email notification to:
<b>Project completion changes to 100%</b>	project owner
<b>Task completion changes to 100%</b>	project owner, contact(s) and user resource(s) assigned to the task
<b>Resource names changed on task</b>	project owner, contact(s) and user resource(s) assigned to the task
<b>Resource added to project</b>	project owner, contact(s), user resource(s) added to the project
<b>Highlight created</b>	project owner
<b>Issue/Risk added to project or task</b>	project owner and the issue/risk owner
<b>Issue/Risk name, status, owner updated</b>	project owner and the issue/risk owner
<b>Action Item created</b>	project owner and the action item owner
<b>Action Item name, status, owner updated</b>	project owner and the action item owner

#### Configurable Notifications:

By default the triggers will send both Chatter and email notifications. You can disable one or both with some simple edits to the trigger. You can also configure whether the notifications contain links to the project or task, and which application is launched when you click the link. Contact support for details.

#### Contact Support:

**Please contact your DreamFactory support representative for DreamTeam Triggers installation instructions.**

**Live Chat** – You can initiate a Live Chat with one of our Success Engineers by simply clicking on the Support Menu and selecting the Live Chat option.

**Phone Support** – You can contact our Support Engineers by phone at 1-877-577-3453 or by selecting the Phone Support option from the Support Menu.

**Email Support** – You can also email DreamFactory Support at [support@dreamfactory.com](mailto:support@dreamfactory.com).

**Support Wiki** – You can access additional information by accessing the DreamFactory Support Wiki online at <http://dreamfactory.pbworks.com>.

DreamFactory Support is available 5:00 AM until 5:00 PM PST (8:00 AM – 8:00PM EST) M-F.