

DreamTeam Feature Release Notes

These release notes highlight the new DreamTeam Notification Triggers that can be added to your Salesforce Org to help automate project notification.

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1. Overview of the new DreamTeam Notification Triggers

These new features enable you to automate the notification process for a number of different project related activities including:

1. DreamTeam Task Completed
2. DreamTeam Task Resource Change
3. DreamTeam Project Completed
4. DreamTeam Resource Added To Project
5. DreamTeam Resource Added to Task
6. DreamTeam Highlight Created
7. DreamTeam Issue/Risk Created
8. DreamTeam Issue/Risk Updated
9. DreamTeam Action Item Created
10. DreamTeam Action Item Updated

Here are additional details about each of the triggers.

1. **DreamTeam Task Completed** – This trigger sends an email notification and creates a chatter post when task percent complete changes from < 100.0 to >= 100.0. Emails are sent (one for each task) to the project owner and all contact and user resources assigned to the task
2. **DreamTeam Task Resource Change** – This trigger sends an email notification and creates a chatter post when the names in the task resource string change. Emails are sent (one for each task) to the project owner and all contact and user resources assigned to the task.
3. **DreamTeam Project Completed** – This trigger sends an email notification and creates a chatter post when project percent complete changes from < 100.0 to >= 100.0. Emails are sent (one for each project) to the project owner.

4. **DreamTeam Resource Added to Project** – This trigger sends an email notification and creates a chatter post when resources are added to a project. Emails are sent (one for each resource) to new contact or user resources that are added to the project.
5. **DreamTeam Resource Added to Task** – This trigger sends an email notification and creates a chatter post when resources are added to a task. Emails are sent (one for each resource) to new contact or user resources that are added to the task.
6. **DreamTeam Highlight Created** – This trigger sends an email notification and creates a chatter post when highlights are added to a project. Emails are sent (one for each highlight) to the project owner.
7. **DreamTeam Issue/Risk Created** – This trigger sends an email notification and creates a chatter post when issues or risks are added to a project or task. Emails are sent (one for each issue/risk) to the project owner and the issue/risk owner, if any.
8. **DreamTeam Issue/Risk Updated** – This trigger sends an email notification and creates a chatter post when status or owner of issues or risks is changed. Emails are sent (one for each issue/risk) to the project owner and the issue/risk owner, if any.
9. **DreamTeam Action Item Created** – This trigger sends an email notification and creates a chatter post when action items are created or are added to an action item or task. Emails are sent (one for each action item) to the project owner and the issue/risk owner, if any.
10. **DreamTeam Action Item Updated** – This trigger sends an email notification and creates a chatter post when status or owner of action items is changed. Emails are sent (one for each action item) to the project owner and the issue/risk owner, if any.

Additional Notes:

As mentioned under each of the trigger listings above, in each occasion, the resource and the project owner will receive an email. So for example, if a resource is assigned to more than 10 tasks on one project, then both that resource and the project owner will receive 1 summary email containing task notifications for that project. This will avoid sending out multiple task notification emails for the same project. The same is true for Action items, Issues & Risks and Highlight notifications.

2. Product Support:

The purpose of this document is to highlight the new DreamTeam Notification Triggers. Please direct all questions to DreamFactory Support at one of the following Support Options.

Live Chat – You can initiate a Live Chat with one of our Success Engineers by simply clicking on the Support Menu and selecting the Live Chat option.

Phone Support – You can contact our Support Engineers by phone at 1-877-577-3453 or by selecting the Phone Support option from the Support Menu.

Email Support – You can also email DreamFactory Support at support@dreamfactory.com.

Support Wiki – You can access additional information by accessing the DreamFactory Support Wiki online at <http://dreamfactory.pbworks.com/SnapShot>.

DreamFactory Support is available 5:00 AM until 5:00 PM PST (8:00 AM – 8:00PM EST) M-F.